

Warranty Registration

1. Quick Registration

Using the quick registration process will allow the user to skip the login screen, however, if the contact information the customer enters matches an existing user in our system then the customer will be prompted to login to their existing account. This will prevent a customer from creating multiple.

If the information entered does NOT match any end user then an account will be created based on the information provided during Step 2 of the registration process.

The customer must enter the warranty type, warranty number and serial number to access the warranty record. However, if the warranty is already fully or partially registered the customer must match the last name. If the last name was not registered then the customer must match either the phone number or email address on file. If the customer cannot match any of this information then they will not be allowed to register the warranty. The customer must contact customer service for further assistance.

2. Adding a NEW warranty to your account **(PREFERRED METHOD)**

A customer may add a new warranty to their account after they have logged in by clicking 'Register warranty' or by using the "Quick Registration" process. A "new" warranty is an open record in our database in which no information has been entered for the customer by the dealer and it was not previously registered by the customer. These types of warranties are easily registered by completing the registration process.

Adding a PREVIOUS warranty to your account

A customer may add a previously registered warranty using the same process. The customer must be able to match the existing information entered for their warranty. This information is validated based on the requirements discussed above.

How to register your warranty:

1. Login

Don't have a login? Click

[Sign Up Now](#)

Existing Customer Login!

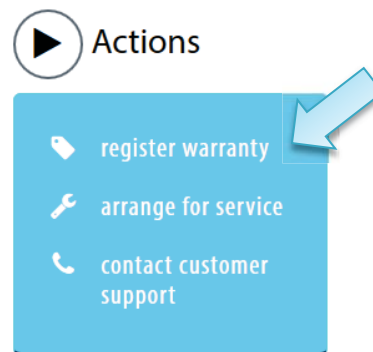
Email Or ID:

Password:

Remember me on this device

[Log In](#) [Forgot Password](#)

2. Click 'register warranty'



3. Choose your warranty type and enter your warranty number.

Thank You for Purchasing A Mack Extended Warranty

As a preferred Mack Worldwide Warranty customer you will have service contract coverage on parts and labor for manufacturers defects for the life of your warranty. Please select the Warranty Type and Warranty Contract Number to continue.

Type:

Number:

4. Fill in all of your details in the form provided. This will be the information we use to register you within our database.

1301 - 11723 - 3 YEAR DIAMOND UNDER \$250

Customer Details

User Account Type:

First Name:

Last Name:

Address:

Apt./Suite:

Country:

City:

State/Prov.:

Zip/Postal Code:

Phone:

Email:

5. Your purchase information.

Mack Worldwide Warranty Registration - Step 3 of 5

1301 - 11723 - 3 YEAR DIAMOND UNDER \$250

Purchase Details

Place Of Purchase:	<input type="text" value="MACK"/>	?
Equipment Condition:	<input type="text" value="NEW"/>	
Equipment Purchase Date:	<input type="text" value="03/25/2014"/>	?
Warranty Purchase Date:	<input type="text" value="03/25/2014"/>	?
Warranty Purchase Price:	<input type="text" value="19.99"/>	?
Show Warranty Price In:	<input type="text" value="\$ US DOLLAR"/>	

← Previous × Cancel Next →

Tips:

Place of Purchase: This is the store where you purchased the Mack Warranty.

Equipment Purchase Date: The date of purchase for your equipment as stated on your invoice or receipt from the retailer.

Warranty Purchase Date: The date of purchase for your warranty as stated on your invoice or receipt from the store.

Warranty Purchase Price: The price your paid for only the warranty excluding tax. If you purchased the warranty as part of a “kit” or “bundle” please enter \$1.00.

6. Your equipment information

Mack Worldwide Warranty Registration - Step 4 of 5

1301 - 11723 - 3 YEAR DIAMOND UNDER \$250

Equipment Details

Equipment Type:	<input type="text" value="CAMERA"/>
Equipment Make:	<input type="text" value="NIKON"/>
Equipment Model:	<input type="text" value="D5000"/>
Equipment Serial:	<input type="text" value="12345678"/>
Total Equipment Value:	<input type="text" value="249.99"/>
Value Specified In:	<input type="text" value="\$ US DOLLAR"/>

← Previous × Cancel Next →

Tips:

Total Equipment Value: This is the price you paid for ONLY your equipment as stated on your invoice or receipt. Please exclude the cost of the Mack Warranty, accessories and/or taxes.

7. Review your information

Review and confirm Mack Worldwide Warranty Registration - Step 5 of 5

1301 - 11723 - 3 YEAR DIAMOND UNDER \$250

Confirm the information is correct before proceeding, as it will not be editable once recorded.

Warranty: 1301 - 11723 - 3 YEAR DIAMOND UNDER \$250

Customer Information

First Name:	NICK
Last Name:	ENG
Address:	200 MORRIS AVENUE
Apt.#/Suite:	
City:	SPRINGFIELD
Country:	USA
State/Prov.:	NJ
Zip/Postal Code:	07081
Contact Phone:	973/467-2291
Contact Email:	nick@mackcam.com

Purchase Details

Place of Purchase:	MACK
Equipment Condition:	New
Equipment Purchase Date:	03/25/2014
Warranty Purchase Date:	03/25/2014
Warranty Purchase Price:	19.99
Show Warranty Price In:	USD

Equipment Details

Equipment Type:	CAMER
Equipment Make:	MACK
Equipment Model:	05900
Equipment Serial:	123-45678
Equipment Issue:	200.00
Value Specified In:	USD

By Checking this box you acknowledge that the information you have provided is correct and that you agree to the terms and conditions of your purchase

← Previous Confirm

After you have confirmed that all of your information is correct click **'Confirm'** to complete the registration process. You must agree to the terms and conditions before proceeding.

You will be sent a confirmation e-mail to the address registered. The e-mail will contain all of your registration info entered online. You will then be re-directed to your **Account Dashboard** where your warranty will be saved for future reference.